

[REDACTED]

---

**From:** Nick [REDACTED]  
**Sent:** 05 October 2020 18:01  
**To:** IRAL  
**Subject:** Response to Call for Evidence  
**Attachments:** [REDACTED]

To Whom It May Concern

The purpose of this note is to make a contribution to the Independent Review of Administrative Law. As you will see below my submission is from an educated layman who feels he has suffered an injustice as a result of the inability to challenge a government department other than through a costly and lengthy JR process. Or put it another way once an errant government department knows a JR will not be commissioned owing to the complainant having insufficient money or time then that department knows it has nothing to fear.

My evidence centres on my experience of complaining against the Planning Inspectorate when they 'misaid' my (third party) submission to a planning appeal. The Inspectorate was polite in handling my complaint but quickly worked out that I was unlikely to pursue a JR and hence 'shut-up shop'. So although they admitted to clear procedural errors they did nothing to hold-up the Planning Appeal process. My only course of action was to pursue my complaint through the PHSO. However PHSO have refused to investigate because I had the legal remedy of a JR!

I enclose a copy of my PHSO complaint form, together with PHSO's response (dated 24 Sept 2020) and my subsequent response (dated 4 Oct 2020).

I hope that this evidence, of what happens in practice, is of some use in your considerations. Perhaps the review should consider a tribunal type of review for procedural errors?

As far as possible I would like my submission to remain confidential.

Regards

Nicholas Hall